



NATIONAL COUNCIL OF
SOCIAL SECURITY MANAGEMENT ASSOCIATIONS, INC.
3303 South Wakefield Street, Arlington, VA 22206
TELEPHONE: 202-547-8530 | FAX: 571-312-2333
www.ncssma.org

President
PEGGY MURPHY
Great Falls, MT

Vice President
DAVID LESCARINI
McMinnville, TN

Secretary
MARJORIE COOKE
Minden, LA

Treasurer
ELIZABETH WILLIAMS
Mount Prospect, IL

TSC Representative
FAYE SPIKES
Kansas City, MO TSC

Executive Officer
JOE DEATON
Hot Springs, AR

Immediate Past President
CHRISTOPHER DETZLER
Vancouver, WA

**REGIONAL ASSOCIATION
PRESIDENTS**

JUSTIN GROSHON
Saco, ME

VALERIE FISHER
Neptune, NJ

GREG HARRISON
Rockville, MD

BRIAN WALKER
Salisbury, NC

CHRISTOPHER MAHER
Muncie, IN

JAMES SANDOVAL
Rio Rancho, NM

TIMOTHY MILTON
Scottsbluff, NE

DAN COMBS
Billings, MT

SARAH ARNOLD
Bakersfield, CA

JEREMY PEARSON
Longview, WA

Washington Representative
RACHEL EMMONS
Phone: (202) 547-8530
rachele@greystone-group.com

December 16, 2019

The Honorable John B. Larson, Chairman
U.S. House of Representatives
Subcommittee on Social Security
2018 Rayburn House Office Building
Washington, DC 20515

The Honorable Tom Reed, Ranking Member
U.S. House of Representatives
Subcommittee on Social Security
2018 Rayburn House Office Building
Washington, DC 20515

Dear Chairman Larson and Ranking Member Reed:


On behalf of the National Council of Social Security Management Associations (NCSSMA) and our members throughout the nation, I would like to thank you for your introduction of the *Improving Social Security's Service to Victims of Identity Theft Act*. We very much appreciate your leadership on this important legislation to ensure a measure that will not only benefit and protect the American public, but also ease the administrative burden on the hardworking employees of the Social Security Administration (SSA) by establishing a single point of contact for an identity theft case. Your legislation is a commonsense solution to a growing problem.

NCSSMA is pleased to support the *Improving Social Security's Service to Victims of Identity Act* as it reinforces NCSSMA's own efforts and initiatives to provide the best service to the American people, through the effective and efficient administration of SSA's programs. Millions of Americans fall victim to identity theft every year. We believe this legislation will help identity theft victims work with a single point of contact at SSA to assist in resolving their identity theft case.

As an organization that is committed to improving management and program administration in SSA while advocating for an agency that remains customer focused with an emphasis on excellent public service, we commend you for your practical and timely solution to help identity theft victims. NCSSMA is pleased to offer our organization's support to the *Improving Social Security's Service to Victims of Identity Theft Act*.

Thank you again for your leadership. Please do not hesitate to contact me if you have any questions or if we can provide additional assistance.

Sincerely,

A handwritten signature in cursive script, reading "Peggy Murphy".

Peggy Murphy
NCSSMA President